UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NEW YORK

COURT FILE NO.:

NIKOLAY PETROVSKIY

Plaintiffs,

V.

CHICO EXPRESS CAR SERVICE, CHICO EXPRESS, INC., CHICO EXPRESS SERVICE CORP., CHICO EXPRESS CORP. 2, CHICO EXPRESS LIMO, INC.

Defendants.

COMPLAINT

JURY TRIAL DEMANDED

For this Complaint, the Plaintiff Nikolay Petrovskiy by and through undersigned counsel, states as follows:

COMPLAINT Preliminary Statement

1. Plaintiff Nikolay Petrovskiy bring this action under the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227, a federal statute enacted in response to widespread public outrage about the proliferation of intrusive, nuisance telemarketing practices. *See Mims v. Arrow Fin. Servs., LLC, 132 S. Ct. 740, 745 (2012)*.

- 2. "Month after month, unwanted robocalls and texts, both telemarketing and informational, top the list of consumer complaints received by" the Federal Communications Commission.
- 3. The TCPA is designed to protect consumer privacy by prohibiting unsolicited, prerecorded calls, unless the caller has the "prior express written consent" of the called party.
- 4. Plaintiffs allege that Defendant CHICO EXPRESS CAR SERVICE, INC., (hereinafter "CHICO") sent automated telephone SMS/Text Messages using equipment prohibited by the TCPA to promote its services without Plaintiffs prior express written consent.¹

JURISDICTION

- 5. The Court has subject-matter jurisdiction under 28 U.S.C. § 1331 because the Plaintiffs claims arise under federal law.
- 6. Jurisdiction of this Court arises pursuant to 47 U.S.C. § 227 et sec.
- 7. Jurisdiction is further supported in this district by several recent Federal Court decisions which have explicitly vested TCPA cases in the Federal forum.²
- 8. This action arises out of Defendants' violations of the Telephone Consumer Protection Act ("TCPA"), violations of orders, rules and

¹ Omnibus TCPA Order, GC Docket 02-278, FCC 15-72, 2015 WL 4387780, ¶1 (July 10, 2015).

² Bank v. Independence Energy Group LLC et al., No. 13-1746-cv (2d Cir. Dec. 3, 2013); Mims v. Arrow Fin. Servs. 132 S.Ct. 140 (2012); Giovanniello v. ALM Media, LLC, 726 F.3d 107 (2d Cir. 2013)

- regulations promulgated the Federal Communications Commission (FCC) relating to the TCPA, the National Do Not Call registry and by its invasion of Plaintiffs privacy by repeatedly sending SMS/Text Messages to Plaintiffs without authorization to do so.
- 9. Venue is proper under 28 U.S.C. § 1391(b)(2) and (3) because the Defendant is subject to personal jurisdiction in this district and a substantial part of the property that is the subject of this action is owned by the Plaintiffs, in this District. Furthermore, venue is proper in this District because the acts and transactions occurred here, Plaintiffs resides here, and Defendant transacts business in this District.

PARTIES

- The Plaintiff, Nikolay Petrovskiy, is an individual residing in Brooklyn, New York.
- 11. A Defendant to this lawsuit is CHICO EXPRESS CAR SERVICE a

 New York Corporation, is a company that conducts business in New

 York and initiates telephone calls or SMS/text messages for the

 purpose of encouraging the purchase or rental of, or investment in,

 property, goods, or services. CHICO EXPRESS CAR SERVICE has a

 business address at: 6318 14TH AVE, BROOKLYN, NEW YORK,

 11210.

- 12. A Defendant to this lawsuit is CHICO EXPRESS, INC., a New York
 Corporation, is a company that conducts business in New York and
 initiates telephone calls or SMS/text messages for the purpose of
 encouraging the purchase or rental of, or investment in, property,
 goods, or services. CHICO EXPRESS, INC., has a business address at:
 6318 14TH AVE, BROOKLYN, NEW YORK, 11210.
- 13. A Defendant to this lawsuit is CHICO EXPRESS SERVICE CORP., a New York Corporation, is a company that conducts business in New York and initiates telephone calls or SMS/text messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services. CHICO EXPRESS SERVICE CORP., has a business address at: 6318 14TH AVE, BROOKLYN, NEW YORK, 11210.
- 14. A Defendant to this lawsuit is CHICO EXPRESS CORP. 2, a New York Corporation, is a company that conducts business in New York and initiates telephone calls or SMS/text messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services. CHICO EXPRESS CORP. 2, has a business address at: 6318 14TH AVE, BROOKLYN, NEW YORK, 11210.

15. A Defendant to this lawsuit is CHICO EXPRESS LIMO, INC.

a New York Corporation, is a company that conducts business in New York and initiates telephone calls or SMS/text messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services. CHICO EXPRESS LIMO, INC., has a business address at: 6318 14TH AVE, BROOKLYN, NEW YORK, 11210.

TCPA BACKGROUND

- 16. In 1991, Congress enacted the TCPA to regulate the explosive growth of the telemarketing industry. In so doing, Congress recognized that "[u]nrestricted telemarketing . . . can be an intrusive invasion of privacy." The Telephone Consumer Protection Act of 1991, Pub. L. No. 102-243, § 2(5) (1991) (codified at 47 U.S.C. § 227).
- 17. Unlike many federal statutes, Congress embedded the reasons for the TCPA into the statute itself with explicit Congressional Findings. 105

 Stat. 2394, §§ 10, 12, 14 (notes following 47 U.S.C. § 227).
- 18. <u>Mims</u> explicitly cited these Congressional Findings in noting that "'automated or prerecorded telephone calls'... were rightly regarded by recipients as 'an invasion of privacy.'" **Id.** (citing 105 Stat. 2394). Accordingly, Congress found that:

- "Banning such automated or prerecorded telephone calls to the home, except when the receiving party consents to receiving the call or when such calls are necessary in an emergency situation affecting the health and safety of the consumer, is the only effective means of protecting telephone consumers from this nuisance and privacy invasion." Id. at § 14 (emphasis added).
- 19. Indeed, as the United States Supreme Court recently held in a different context, "Modern cell phones are not just another technological convenience. With all they contain and all they may reveal, they hold for many Americans 'the privacies of life.'" Riley v. California, ______ U.S. ___, 134 S.Ct. 2473, 2494-95, 189 L.Ed.2d 430 (2014).
- 20. In fact, the TCPA's most stringent restrictions pertain to computergenerated telemarketing calls placed to cell phones.
- 21. The TCPA categorically bans entities from initiating telephone calls using an automated telephone dialing system (or "autodialer") to any telephone number assigned to a cellular telephone service. See 47 C.F.R. § 64.1200(a)(1)(iii); see also 47 U.S.C. § 227(b)(1).
- 22. The categorical ban applies to any type of cellular telephone number, residential or business.

- 23. A relatively new form of unwanted telephone contact involves text messages sent to consumers' cell phones. A telemarketer or other entity sends over the internet a large number of e-mails whose addresses identify unique cellular telephone numbers.³
- 24. The cellular carriers convert these e-mails to text messages and forward them to the designated cell phones.⁴
- 25. Due to the fact that it prohibits the use of automatic dialers to "call" a cell phone,⁵ the Telephone Consumer Protection Act (TCPA) generally prohibits spam text messaging and provides an explicit consumer private right of action with statutory and treble damages.
- 26. The FCC has ruled that the TCPA prohibition "encompasses both voice calls and text calls to wireless numbers including, for example, short message service (SMS) calls."
- 27. Courts have reached the same conclusions as the FCC.⁷
- 28. Indeed, one court has unequivocally stated: "a text message is a 'call' within the meaning of the TCPA."

³ Dominguez v. Yahoo, Inc., ___Fed. Appx.____, 2015 WL 6405811 (3d Cir. Nov. 21, 2014) (Reversing dismissal of TCPA claim by consumer who received 27,809 unwanted text messages over seventeen months from a single sender).

⁴ Joffe v. Acacia Mortg. Corp., 211 Ariz. 325 (Ct. App. 2006) (This case describes the technology used to send these text messages on mass).

⁵ See § 6.3, *supra*.

⁶ See Report and Order, In re Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991 ¶ 165, 18 F.C.C. Rcd. 14014, 2003 WL 21517853 (F.C.C. July 3, 2003). Accord In re Rules & Regulations Implementation the Telephone Consumer Protection Act of 1991 ¶ 27, 107-108, 111-115, CG Docket No. 02-278, WC Docket No. 07-135, 2015 WL 4387780, ____F.C.C. __(July 10, 2015).

⁷ (See Gomez v. Cambell-Ewald Co., 768 F.3d 871 (9th Cir. 2014), cert. granted, 135 S. Ct. 2311 (2015)

FACTUAL BACKGROUND

- 29. Plaintiff NIKOLAI PETROVSKIY has a telephone number XXX-XXX-7214, that is assigned to a cellular telephone service.
- 30. Starting October, 2017, Plaintiff began receiving SMS/Text Messages to number XXX-XXX-7214 from Defendants.
- 31. Defendant sent SMS/Text Messages to Plaintiffs with the body of each SMS/Text Message containing invitations from CHICO EXPRESS CAR SERVICE.
- 32. Upon information and belief, when Defendant sent these SMS/Text Messages it used equipment that had the capacity to store or produce telephone numbers to be called and/or texted, using a random or sequential number generator and/or a predictive dialer; with the capacity to dial such numbers.
- 33. Each SMS/Text Message was initiated by Defendant for the purpose of encouraging the purchase or rental of, or investment in, property,

⁸ Satterfield v. Simon & Shuster, Inc., 569 F.3d 946, 952 (9th Cir. 2009); Reardon v. Uber Technologies, Inc., F. Supp. 3d_, 2015 WL 4451209 (N.D. Cal. July 19, 2015); Scott v. Merchants Ass'n Collection Services, 2012 WL 4896175 (S.D. Fla. Oct. 15, 2012); Connelly v. Hilton Grand Vacations Co., 2012 WL 2129364 (S.D. Cal. June 11, 2012); Buslepp v. Improv Miami, Inc., 2012 WL 1560408 (S.D. Fla., May 4, 2012); Buslepp v. B&B Entm't, L.CL.C., 2012 WL 1571410 (S.D. Fla. May 3, 2012); Pimental v. Google Inc., 2012 WL 691784 (N.D. Cal. Mar. 2, 2012); Lo v. Oxnard European Motors, L.L.C., 2011 WL 6300050 (S.D. Cal. Dec. 15, 2011); Kramer v. Autobytel, 759 F. Supp 2d 1165 (N.D. Cal. 2010); Lozano v. Twentieth Century Fox Film Corp., 702 F. Supp. 2d 999 (N.D. I11. 2010); Kazemi v. Payless Shoesource, Inc., 2010 WL 963225 (N.D. Cal. Mar. 12, 2010); Abbas v. Seeling Source, L.L.C., 2009 WL 4884471 (N.D. I11. Dec 14, 2009); Joffe v. Acacia Mortg. Corp., 211 Ariz. 325 (Ariz. Ct. App. 2006). See also0 in re Jiffy Lube Int'l, Inc., Text Spam Litig., 847 F. Supp. 2d 1253 (S.D. Cal. 2012); Daniel L Hadjinian, Reach Out and Text Someone: How Text Message Spam May Be a Call Under the TCPA, 4 Shidler J. L. Com. & Tech. 3 (2007).

- goods, or services and, therefore, each was a "telephone solicitation" as defined in 47 U.S.C. §227(a)(3).
- 34. At no time did Plaintiff receive an auto opt-out mechanism or instructions on how these calls/text messages could be stopped by reasonable means.
- 35. Defendant sent numerous prohibited text/calls to Plaintiffs from October, 2017 through today. Three (3) text message records are in Plaintiff's possession, however there were more which have been deleted automatically when he switched telephones. The total amount of text messages received to date by Plaintiff is over ten (10).
- 36. At no time did Plaintiffs provide prior express permission for anyone to call and/or send SMS messages to his wireless number using equipment that has the capacity to store or produce random or sequential telephone numbers and / or with the use of a predictive dialer.
- 37. Plaintiffs seek damages for any and all calls and/or SMS messages that

 Defendant made to Plaintiffs telephone number in violation of the

 TCPA and the rules, regulations and orders. (See 47 U.S.C.227 et seq.)

COUNT I VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. 227, ET SEC.

- 38. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 39. The TCPA prohibits the making of any call without prior express consent of the called party by using any automatic telephone dialing system or artificial or prerecorded voice to any cellular telephone. Defendants violated the TCPA and Plaintiffs right to privacy by electronic transmission of written material to the cellular telephone of the Plaintiffs, namely unsolicited commercial advertisements through SMS/Text Message calls using an automatic telephone dialing system and/or using an artificial and prerecorded message.
- 40. These text message advertisement calls were made without the prior express invitation or permission of Plaintiffs.
- 41. Defendant has, therefore, violated the TCPA, 47 U.S.C. 227(b)(1)(A)(iii).
- 42. As a result of Defendant's unlawful conduct as alleged herein, the Plaintiffs suffered actual damages and, under the TCPA and are entitled, *inter alia*, to damages of at a minimum of \$500.00 in damages

for each such violation of the TCPA, and are entitled to damages in the amount of \$1,500.00 per violation which are willful and wanton.

COUNT II INJUNCTIVE RELIEF

- 43. The Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 44. Defendant and/or its agents or independent contractors have possession, custody and control of the business records, databases, computer systems and other information and equipment necessary to prove the allegations and assertions of the Plaintiffs complaint and nature of the willful and wanton conduct perpetrated by the Defendant. Unless immediate injunctive relief is ordered, the Defendant will alter, erase, delete, destroy or otherwise dispose of and remove such systems, records and equipment. For this reason, Plaintiffs are entitled to an order prohibiting and enjoining Defendant and its agents or independent contractors from altering, deleting, destroying or otherwise disposing of any documents, records, databases or computer systems that are necessary prove the Plaintiffs allegations.
- 45. Defendant should be enjoined from further violations of the TCPA.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs prays that judgment be entered against Defendants:

- A. An award of actual and/or statutory damages to Plaintiff.
- B. An injunction requiring Defendants to ceases all wireless spam activities. Restraining Defendants from altering, erasing, changing, deleting, destroying or otherwise removing or disposing of any documents, records, databases, computer systems and the like currently in its possession or control or in the possession or control of its agents and contractors.
- C. An order preliminarily and permanently enjoining Defendant's from engaging in the practices challenged herein.
- D. Reasonable attorneys' fees and costs; and
- E. Such further and other and other relief the Court deems just, proper and equitable.

Dated: Brooklyn, New York

August 27, 2018

Respectfully submitted,

Mikhail Usher, Esq.

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Brooklyn, NY 11214

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VERIFICATION OF COMPLAINT

STATE OF NEW YORK)	
COUNTY OF KINGS)	SS

Plaintiff Nikolay Petrovskiy, having first been duly sworn and upon oath, deposes and says as follows:

- 1. I am a Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification, or reversal of existing law.
- **4.** I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this civil Complaint in good faith and solely for the purposes set forth in it.
- 6. Each and every exhibit I have provided to my attorneys which has been attached to this Complaint is a true and correct copy of the original.
- 7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified, or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

NIKOLAY PETROYSKIY

Subscribed and sworn to before me this 27 day of August, 2018.

Notary Public

MIKHAIL USHER
NOTARY PUBLIC, STATE OF NEW YORK
Registration No. 02US6348842
Qualified in Kings County
Commission Expires 10/03/2020